

TOTAL ISSUES

140

OPEN ISSUES

103

ESCALATED ISSUES

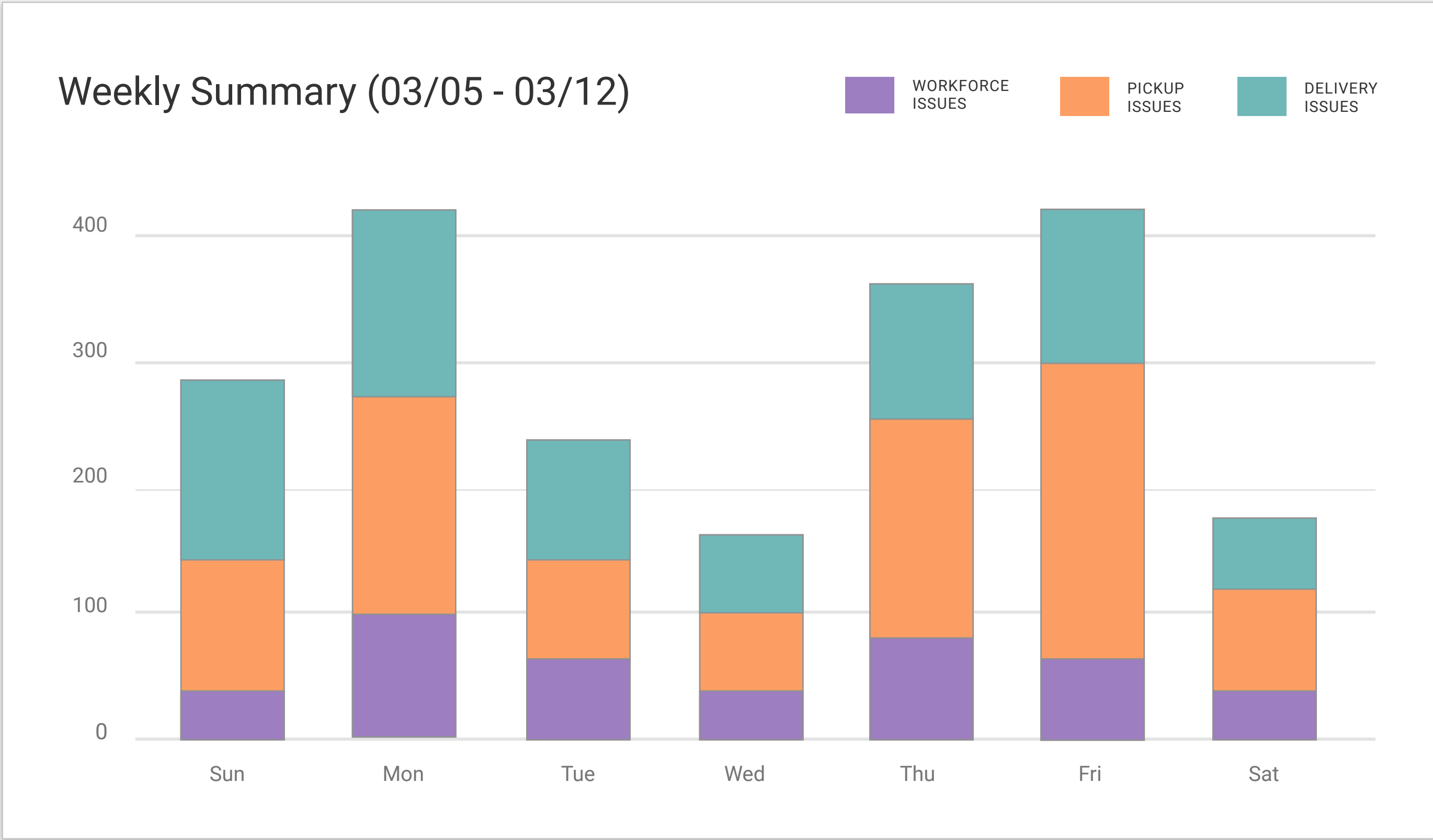
37

CODs

12

Week to Date Summary

VIEW ALL



TOTAL ISSUES THIS WEEK

1,099

WORKFORCE

174

PICKUPS

482

DELIVERIES

443

TOTAL CSAs

28

TOTAL DRIVERS

115

TIME TO RESOLVE

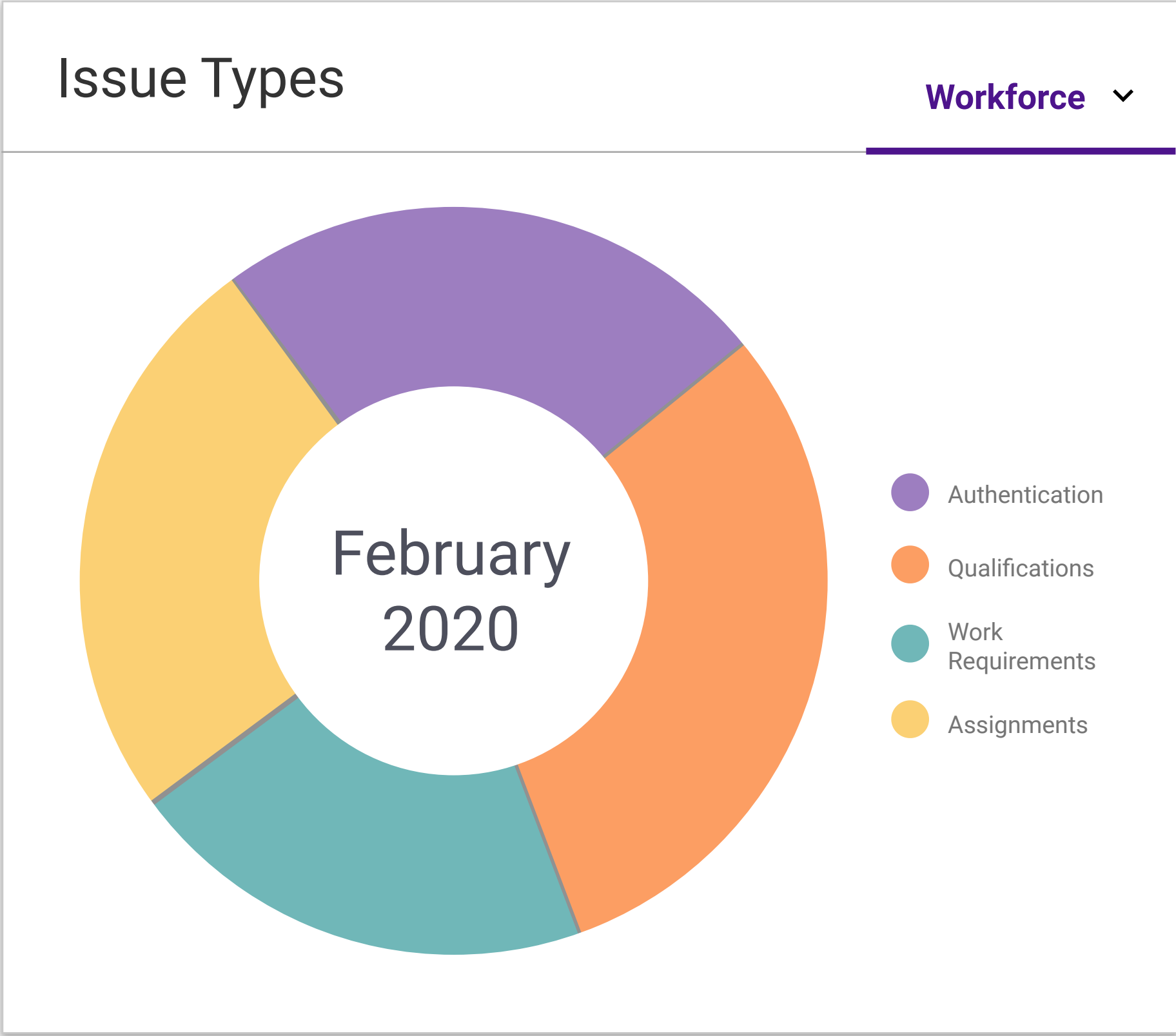
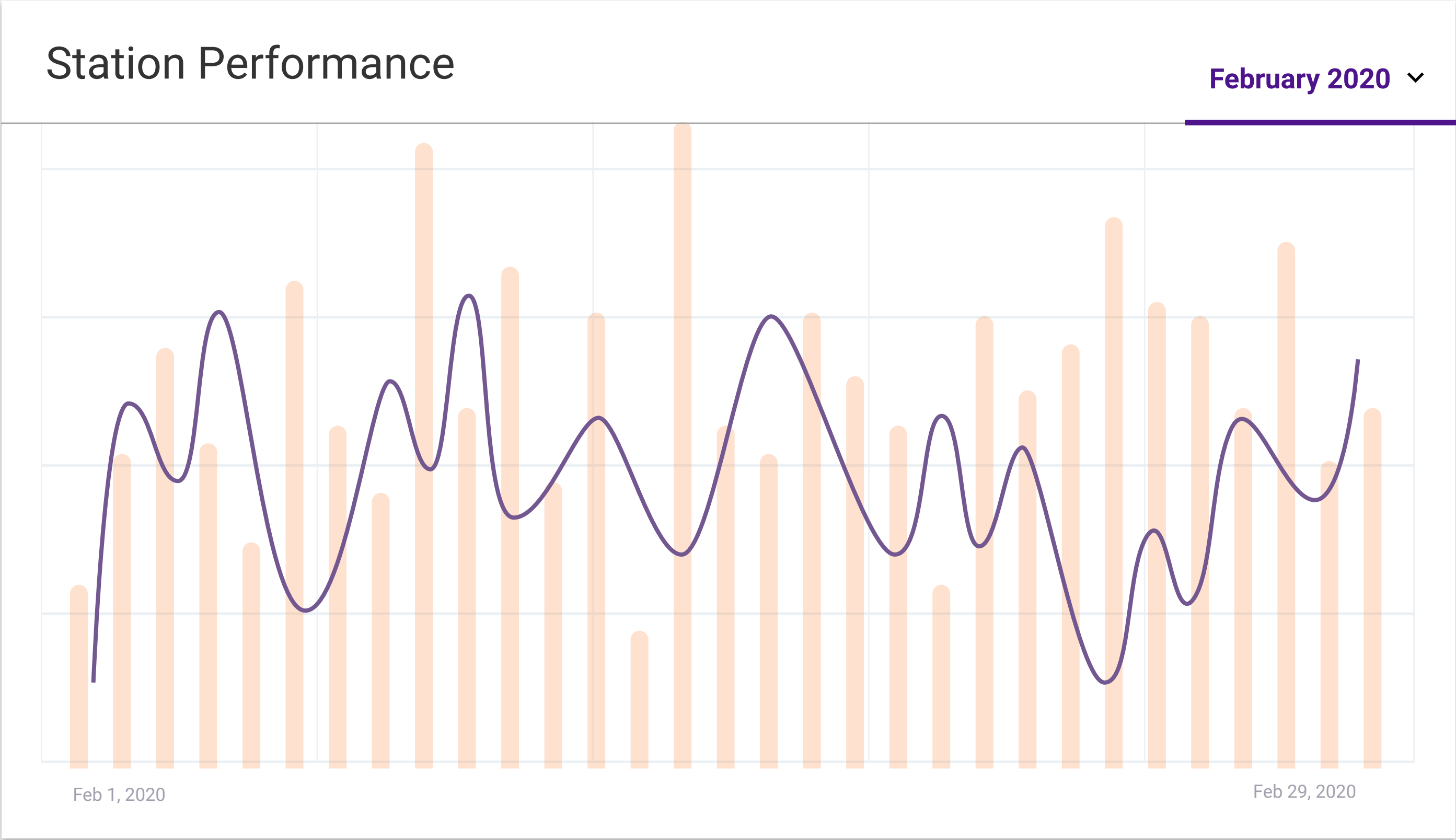
30 hrs

ESCALATED

365

Monthly Summary

VIEW ALL



Daily Summary

PICKUP PACKAGES

5,604

PICKUP STOPS

277

DELIVERY PACKAGES

36,507

DELIVERY STOPS

28,963

Inbound Local Service (ILS)

IMPACT PACKAGES

72

NON-DELIVERED STOPS

27

CODE 85s

61

Impact Packages

Non-Delivered Stops

Code 85s

99%

SEARCH FOR A CSA

Q

Filter

View

APS Logistics Inc.
#301908

[31]

Ben Inc.
#302596

Bucket Transportation
#302965

Dumans Delivery Services
#305986

[15]

Hodzic Inc.
#306986

[9]

KTB Group
#307896

Milan JMS Inc.
#307996

[12]

Navient
#308552

Open Air Logistics
#308698

[21]

Perry & Company
#309856

[5]

R&R Logistics
#310256

Stallion Transport
#311529

[9]

Travers Inc.
#312589

[1]

T&S Delivery
#313526

APS Logistics Inc. (#301908)

Contact Name: Mary Watson

Contact Phone: (724) 589-6523

Contact Email: acpts@gmail.com

VIEW ISSUES

PICKUP PACKAGES

65

PICKUP STOPS

29

DELIVERY PACKAGES

2,368

DELIVERY STOPS

1,909

P&D SUMMARY [31]

PERFORMANCE

	Pickup Packages	Pickup Stops	Delivery Packages	Delivery Stops
Adams, Jeffrey [3] #7459658	0	0	185	157
Alazzam, Montaser #7856985	7	4	127	65
Attashani, Abdulrazic [5] #6953259	5	2	140	119
Barnes, Ross #6958745	7	3	192	155
Byers, Abigail [1] #7459652	10	3	124	103
Cornish, Amanda [6] #7523651	5	2	182	166
Cornish, Raymond #6329568	5	3	201	164
Donaldson, Samantha #8549623	3	1	171	154
Hammond, John [9] #3698512	0	0	147	122
Hutton, Lee #1589654	7	3	186	152

ADD CSP PERSONNEL

Daily Summary

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VIEW ISSUES

P&D SUMMARY [31]

PERFORMANCE

ADAMS, JEFFREY (7459658)

VIEW ISSUES

! LICENSE IS EXPIRED

User Type:

Driver

Type:

Regular

Workarea No:

325

Scanner ID:

9JKSA74980

Vehicle:

303303

Pickup Listing:

24842

Pickups [1]

Deliveries [1]

STOP	POSTAL CODE	SHIPPER NUMBER	SHIPPER NAME	TYPE	TOTAL PKGS	TIME	REASON CODE	STOP PAID	CALL TAGS
3	15205	4094679	PORTALS	PRP	0	08:44	10	Y	0
7	15205	3400501	TECHTRONIC INDUSTRIES	PRP	1	09:03	0	Y	0
22	15205	7286041	MIDNIGHT BLUE		1	10:15	0	Y	0
42	15205	6686825	CHARTIERS COUNTRY CLUB	FDO	2	11:43	0	Y	0
47	15205	6968337	MERRITT ALUMINUM PRODUCTS	SCH	1	13:02	0	Y	0
47	15205	949612775	MERRITT ALUMINUM PRODUCTS	SCH	4	13:02	0	Y	0
48	15205	2848486	H + H SYSTEM INC	SCH	8	15:03	0	Y	0
49	15205	1224558	MOTOR CONTROL CENTER	SCH	0	15:03	1	N	1

Daily Summary

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DELIVERY STOPS

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[VIEW ISSUES](#)

P&D SUMMARY [31]

PERFORMANCE

ADAMS, JEFFREY (7459658) [VIEW ISSUES](#)

User Type: Driver

Type: Regular

Workarea No: 325

Scanner ID: 9JKSA74980

Vehicle: 303303

LICENSE IS EXPIRED

Pickups [1]

Deliveries [1]

STOP	RECIPIENT	ADDRESS	COD	STOP PAID	TYPE	TOTAL PKGS	TIME	REASON DESC	STOP STATUS	DOOR TAGS	
1	R, LASHFORD	104 LORISH RD	N	Y	RES	0	08:36	DAMAGED	06	0	
2		108 KISOW DR	N	N	BUS	1	08:43	NOT HOME	07	1	
4	C, FARLY	211 BEECHAM DR	N	Y	BUS	3	08:49			0	
5	G, ARAGE	140 BILMAR DR	Y	Y	BUS	7	08:56		14	0	
6	J, MELLON	190 BILMAR DR	N	Y	BUS	1	09:02			0	
8	K, MECCHLEA	200 BILMAR DR	N	Y	BUS	3	09:07		21	0	
9	B, DYE	208 BILMAR DR	N	Y	BUS	2	09:10			0	
10	S, MURAL	251 BILMAR DR	N	Y	SCH	18	09:17			0	

OPEN WORKFORCE ISSUES

23

ESCALATED 15

TIME TO RESOLVE 48 hrs

OPEN PICKUP ISSUES

38

ESCALATED 10

CALL TAGS 8

OPEN DELIVERY ISSUES

42

ESCALATED 12

CODs 12

OPEN [103]	ESCALATED [37]	RESOLVED [1501]
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SEARCH FOR AN ISSUE

Q

Filter

View

#785-6985 (License expiration)	ADAMS, JEFFREY	03/12/2020 12:11:11
#794-5236 (Wrong COD payment type)	ADAMS, JEFFREY	03/12/2020 12:11:11
#796-5478 (Wrong COD amount)	BYERS, ABIGAL	03/12/2020 12:11:11
#798-1236 (Potential missed pickup)	ADAMS, JEFFREY	03/12/2020 12:11:11
#801-2547 (P/U stops > 100)	DONALDSON, SAMANTHA	03/12/2020 12:11:11
#802-3654 (Invalid tracking ID)	JACOBSON, MILES	03/12/2020 12:11:11
#803-5478 (Duplicate delivery)	HERNANDEZ, JOSE	03/12/2020 12:11:11
#803-9842 (P/U stops = 0 with pkgs)	MASTERSON, ELLA	03/12/2020 12:11:11
#804-2369 (Split delivery)	MASTERSON, ELLA	03/12/2020 12:11:11
#804-2369 (Temp driver)	MASTERSON, ELLA	03/12/2020 12:11:11

#785-6985 (License Expiration Pending) !

ADAMS, JEFFREY (#7459658)

CSA: APS Logistics Inc. (#301908)

In Progress

User Type: Driver

Workarea No: 325

Type: Regular

Scanner ID: 9JKSA74980

Created Date: 03/12/2020 12:11:11

WORKFORCE ISSUE SUMMARY

Driver's license expires in 5 days.

VIEW/EDIT

ESCALATE ISSUE

MESSAGES +

Bob, Jeffrey needs to update his license. It expires on

Max Williams08:20 03/12/2020

NOTES +

Told Bob Jeffrey's license expires on 03/16/2020.

Max Williams08:20 03/12/2020

HISTORY

Sent message to AO/BC08:20 03/11/2020

Added note08:20 03/06/2020

5-day warning08:20 03/06/2020

10-day warning08:20 03/01/2020

20-day warning08:20 02/26/2020